



Installation Guide

*Content updated 5/07/2017*

Thank you for choosing OnCue Projector! Below is a first-time guide to install OnCue Projector.

# Requirements

## Hardware Requirements

HDD: Minimum 130 megabytes of free space  
RAM: Minimum 300 megabytes of available memory  
Display: Minimum of two displays in an extended configuration

## Software Requirements

Operating System: Windows 7 and later  
Microsoft PowerPoint - for PowerPoint functionality  
Windows 10 Universal C Runtime *(Only needed for Windows versions prior to Windows 10)*

# Windows 10 CRT Installation

Users running versions prior to Windows 10 will need to install the Windows 10 Universal C Runtime.

## Method 1: Windows Update

The Universal C Runtime is available through Windows Update ([KB3118401](http://support.microsoft.com/kb/3118401)) in the Recommended stream.

## Method 2: Manual Install

x86 Systems - <https://go.microsoft.com/fwlink/?LinkId=746571>  
x64 Systems - <https://go.microsoft.com/fwlink/?LinkId=746572>

# Configuring Computer Displays

Open the Screen Resolution settings in the Control Panel (desk.cpl) and ensure that at least one monitor is configured to be an extended display

# OnCue Installation

*If you do not have a copy of OnCue, it is available at* [*http://bearbear12345.github.io/OnCue*](http://bearbear12345.github.io/OnCue)

1. Run the *OnCue Projector Setup.exe* installer

1. Change the Installation Directory if wanted, then press *Next >*

1. Select the *Create a desktop shortcut* checkbox if you want a shortcut to OnCue to be placed on the desktop. Then press *Next >*

1. Confirm the installation options, then press *Install*

1. Allow the installation to proceed
2. Installation has completed. Select the *Launch OnCue Projector* checkbox if you would like to start OnCue. Then press *Finish*

# Installation Support

Please ensure that your computer meets the minimum requirements for OnCue Projector.

## I am receiving an error that I have no write permissions

Run the installer as an elevated/administrative user.  
This can be performed by running the installer while logged on as a user with administrator privileges on the target machine, or by right-clicking the installer and selecting *Run as administrator*

## I am receiving an error that there is no free disk space

Please ensure that there is at least 130MB available on the target machine.

# Further Support

Prior to contacting support, please refer to the **Troubleshooting Guide**.  
Direct all technical questions to [featherbear@navhaxs.au.eu.org](mailto:featherbear@navhaxs.au.eu.org).

Read more at<http://bearbear12345.github.io/OnCue>